

Minor Aids and Adaptations application request

Please complete and return this form to Hexagon Housing Association if you would like the Association to carryout any Aids or Adaptation in your home.

Name: ..... Date of Birth:.....

Address:

Phone number: .....E-mail address: .....

For whom is the adaptation required?

Self ☐ Partner ☐ Child ☐ Other ☐ (please tick as necessary)

I would like to request the following Minor Aids or Adaptation work (s) in my home:

- ☐ Handrail (staircase)
- ☐ Support rails (baths/toilets)
- ☐ Minor alteration to external step(s)
- ☐ Minor internal adaptations (please give details)
- ☐ Lever taps: Bathroom ☐ Kitchen ☐ Both ☐

Would you like to discuss your requirements with a surveyor yes ☐ or No ☐

Are there any Major Aids and adaptations that you feel is required—and why do you need it?

How to contact us:

Hexagon's Aids and Adaptations Surveyor Delroy Cole will manage the programme. You can contact Delroy Cole or Stock Improvement Administrators on 020 8768 7929 should you have any queries.

Hexagon

Hexagon Housing Association, 130-136 Sydenham Road, London SE26 5JY  
020 8778 6699  
www.hexagon.org.uk

Hexagon

Aids and Adaptations

The Association is committed to assisting residents to maintain independence within the home where possible, through the provision of aids and adaptations



If you or a family member has a disability or other condition that causes difficulty around the home our aids and adaptation service may be able to assist to make everyday tasks easier.

This leaflet tells you:

- Minor adaptations
- Major adaptations

Help us to help you

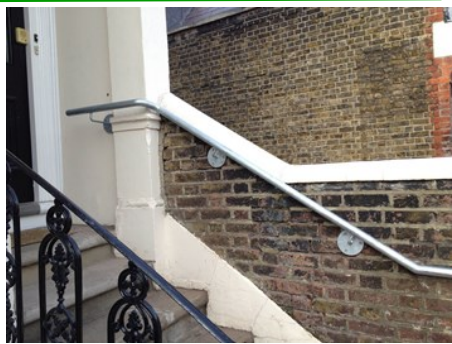
Let us know if there is something we can do to help you maintain independence in your home.

You do not need to be registered disabled to qualify for some type of adaptations we carry out such as

- ◆ stair lifts,
- ◆ ramps,
- ◆ hand rails,
- ◆ level access showers

If you suffer from some form of disability and feel that an adaptation may be of benefit to you, please initially contact your Housing Officer for further information. We will discuss with you the sort of assistance you need, and whether it is possible in your home.

Please complete the attached form to let us know of your specific needs.



**‘We can provide Handrails and Grab Rail - to help our residents mobility with their homes’**

“Aids and Adaptations can make it much easier for you to live safely and independently in your own home”



**Half Step** - We are able to provide half steps, to help resident who experience difficulties getting in and out of their homes



Installing Leaver Taps to washbasins, sinks and baths to replace existing hard to use taps to make life easier



Minor Adaptations

**We will install most minor adaptations where possible at your request; to help you stay in your home independently without an occupational therapist’s (OT) recommendation. Minor adaptations can include the fitting of:**

- Grab rails, concrete ramps
- Specialist window openers
- Lever taps to washbasins, sinks and baths
- Entry phones, door release intercoms



Major adaptations

**Major adaptations include:**

- Stair lifts,
- Ceiling hoists
- Over bath showers and tiling
- Level access showers
- Non-slip flooring for showers
- Close-o-mat toilets
- Large ramps and handrails
- Relocation of plug sockets and light switches.

We will require a supporting letter with recommendations from an Occupational Therapist from your Local Council’s Social Services Department. Once we receive the recommendation, our Stock Improvement department will carry out an assessment for a number of factors:

- The recommendation will be assessed for general suitability or practicality.
- Where a large amount of work has been requested, and a move may be more suitable.
- Whether the works provide a long-term solution, particularly in a case where a large amount of expenditure is envisaged.
- Whether the items should be provided by Social Services, e.g. bath or shower boards..

Once we have carried out the assessment, and assuming the works will be proceeding, We will provide regular updates to inform you of the timescale you can expect for completion.

*“Our Aids and Adaptations Policy and Service Standards are available on our website. Please contact our Customer Services Centre if you would like to be sent a copy in the post. “*

All major adaptations require an Occupational Therapist’s recommendation and specification or details of equipment

Due to the fact that some specific aids and adaptations require ongoing servicing and possible replacement in future years, the Association may have to apply a service charge in addition to the basic rent. This charge is set to reflect the cost of the actual service provided. We will always discuss any potential charges with you before going ahead with any work.

